

Infographic: Connecting to Wifi

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Below is information on how to connect to wifi on campus. The information includes how to connect Android and Apple devices as well as laptops.

Connecting to

Wifi

MC3Secure

iPhone



1. Tap **Settings**.
2. Tap **WiFi**.
3. Tap **MC3Secure**.
4. Enter your MC3 Username and Password.
5. Tap **Join** or **Next**.
6. Tap **Accept** or **Trust** to verify.
7. Open a browser and go to **connect.mc3.edu**.
8. Follow the directions to complete.

Android



1. Swipe down from the top.
2. Tap the gear icon in the upper right to access Settings.
3. Tap **WiFi**.
4. Tap **MC3Secure**.
5. Verify the Settings: Phase 2 - Change to MSCHAPV2. If it says "CA Certificate" choose Do Not Validate.
6. Identity: Enter your MC3 username.
7. Scroll down to enter your MC3 Password.
8. Tap **Connect**.
9. Open a browser and go to **connect.mc3.edu**.
10. Follow the directions to complete.

Laptop



1. Connect to the **MC3Secure** network as you would connect to any wireless network.
2. If prompted, enter your MC3 Username and Password.
3. Open a browser and go to **connect.mc3.edu**.
4. Follow the directions to complete.

Troubleshooting



- Error message: Incorrect username or password for MC3Secure. Select Dismiss and re-enter username and password
- Unable to join the network: Select the MC3Secure wireless network and choose Forget Network. Then return to step 1.
- Wi-Fi is turned on: Go to Settings; select Wi-Fi and verify the adapter is not turned off
- Issues connecting: Please stop at one of our Help Desks for additional assistance. ATC 323 or SH 256



Phone: 215-641-6495

Email: helpdesk@mc3.edu

Live Support:

Knowledgebase:

support.mc3.edu

kb.mc3.edu

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