

Connecting to WiFi MC3Secure

iPhone



1. Tap **Settings**.
2. Tap **WiFi**.
3. Tap **MC3Secure**.
4. Enter your MC3 Username and Password.
5. Tap **Join** or **Next**.
6. Tap **Accept** or **Trust** to verify.
7. Open a browser and go to **wifi.mc3.edu**.
8. Follow the directions to complete.

Android



1. Swipe down from the top.
2. Tap the gear icon in the upper right to access Settings.
3. Tap **WiFi**.
4. Tap **MC3Secure**.
5. Verify the Settings: Phase 2 - Change to **MSCHAPV2**. If it says "CA Certificate" choose **Do Not Validate**.
6. Under **Domain**, enter **mc3.edu**
7. Identity: Enter your MC3 username.
8. Scroll down to enter your MC3 Password.
9. Tap **Connect**.
10. Open a browser and go to **wifi.mc3.edu**.
11. Follow the directions to complete.

Laptop



1. Connect to the **MC3Secure** network as you would connect to any wireless network.
2. If prompted, enter your MC3 Username and Password.
3. Open a browser and go to **wifi.mc3.edu**.
4. Follow the directions to complete.

Troubleshooting



- Error message: Incorrect username or password for MC3Secure. Select Dismiss and re-enter username and password
- Unable to join the network: Select the MC3Secure wireless network and choose Forget Network. Then return to step 1.
- Wi-Fi is turned on: Go to Settings; select Wi-Fi and verify the adapter is not turned off
- Issues connecting: Please stop at one of our Help Desks for additional assistance at the Blue Bell campus, ATC 323, or the Pottstown campus, SH 256.



**Help
Desk**

Phone: 215-641-6495
Email: helpdesk@mc3.edu

Live Support:
Knowledgebase:

support.mc3.edu
kb.mc3.edu